



Accessibility Statement for Vagabond Tours of Ireland

Vagabond Tours is committed to making its website accessible and inclusive for all users, including individuals with disabilities. We strive to meet the standards set by the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA, in line with our obligations under the EU Web Accessibility Directive and Irish law.

Compliance Status

Our website is partially compliant with WCAG 2.1 Level AA. Some elements meet the requirements fully, while others still require improvements, particularly coding for screen readers and other assistive technologies and colour contrast.

These issues are actively being addressed by our team on a rolling basis, prioritising the most commonly accessed content first.

Assessment & Review Process

- Our accessibility statement was first prepared on September 4th 2025 and will be reviewed annually.
- We conducted a self-assessment using automated tools (e.g., WCAG checkers).

Measures Taken So Far

- Information session for marketing team on European Accessibility Act compliance requirements.
- Introduction of alt text for essential images.
- Knowledge building for accessible publishing.
- Seeking professional accessibility advice.

- Assessing colour contrast issues.
- Writing and publishing our accessibility statement.

Feedback & Contact Information

We welcome your feedback, especially if you encounter any accessibility barriers or require content in alternative formats such as large print, audio, etc.

- **Email:** enquiries@vagabond.ie
- **Phone:** +353 (0) 156 34358 (available Monday to Thursday, 9:30am to 5:30pm and 9:30am to 5pm Friday, Irish Time)
- **Postal Address:** Vagabond Tours Of Ireland, Unit 52 Newtown Business and Enterprise Centre, Newtownmountkennedy, Wicklow, Ireland, A63 PA07

Complaints & Redress Options

If you're not satisfied with our response, you have the right to lodge a complaint under the following legislation:

- [Disability Act 2005](#)
- [Equal Status Act 2000](#)

At Vagabond Tours, accessibility is an ongoing journey, not a one-time fix. We believe that by maintaining openness, actively listening to users of our website, and systematically addressing gaps, we can create a more inclusive and welcoming digital experience for everyone.